



WELCOME TO STRAWBERRY POINT!



The City of Strawberry Point welcomes you to our community. This packet contains some “need to know” information on the City. If you have any questions, please do not hesitate to contact the City Office.

CITY PHONE NUMBERS

City Hall	933-4482
City Hall Fax	933-4012
City Garage/Public Works	933-4446
Emergencies	911
Non-Emergency Police	933-2210
City E-mail	cityclerk@strawberrypoint.com
Website	www.strawberrypoint.com
City Hall Address	PO Box 279, Strawberry Point, IA 52076

CITY UTILITIES

The City of Strawberry Point provides service for electric, water, sewer, garbage and recycling. Bills for the city provided utilities are mailed on the first of each month and are payable on the 20th of each month. Any bill not paid by the due date will be considered delinquent, have a penalty added, and will have disconnection proceedings started. If service is disconnected for non-payment, a reconnect fee of \$75 during regular business hours and an after-hours reconnect fee of \$100.

Garbage and recycling pickup is done curbside on Thursday of each week. Each residential customer is allowed (1) 33 gallon bag or can, not to exceed 40 pounds per week. Each additional bag or can must have a tag on it. Garbage tags may be purchased at City Hall for \$1.50 each. All recycled material must be placed in a recycling container and placed at the curb. All recyclables will be picked up co-mingled. You may purchase a recycling bin at City Hall for \$8.00. The monthly garbage charge included on your utility bill is \$11.00.

OTHER NUMBERS

Cable Television, Internet & Phone – Mediacom: Residential – 800-332-0245 and Business – 563-663-0673

Telephone & Internet – Iowa Telecom 877-901-4692

Natural Gas – Black Hills 888-890-5554

Locate – Iowa One Call (Call before you dig!) 800-292-8989

CITY OFFICIALS

Mayor: Dale Fox

Council Members: Jacci Meyers, Jackie Opperman, Troy Stover & Rich Newman

City Clerk/Administrator: Deanna Dement

Deputy City Clerk: Liz Jaster

City Superintendent: Jeff Robinson

Water/Wastewater Operator: Mark Meyer

Library Director: Beth Brase

PARKING

There is a street ordinance in town that prohibits parking on all City streets 2:00am to 6:00am from November 1st to April 1st. There are signs posted throughout town and violators may be issued parking tickets.

PARKS

The City of Strawberry Point maintains two parks – Inger and Campbell. Inger Park is located off of Park Avenue, directly behind City Hall and has playground equipment, shelter house, and band shell available for use. Campbell Park is located on Campbell Drive next to the City Swimming Pool. Campbell Park is in a more secluded area and offers playground equipment and a shelter house for use. The City also has an athletic field for use, which has a baseball diamond, volleyball court, and ample room for football. All parks and shelter use are on a first come, first serve basis.

CIVIC CENTER

The Civic Center rooms are available to the public to rent for any occasion. The multi-purpose room seats over 150 and has a newly remodeled kitchen available for use. For smaller groups you may want to use the Scout or Senior Citizens rooms, which have no kitchen. Please note that no alcohol is permitted on the Civic Center grounds. To rent a room in the Civic Center or for the room rental rates, please contact City Hall.

LIBRARY

The Strawberry Point Public Library is located at 401 Commercial Street, right next to the Civic Center. Hours are:

Monday: 2:30-6:30 Tuesday, Thursday: 9-12 & 2-6:30
Wednesday: 11-8 Friday: 2-6:30 Saturday: 9-12

SCHOOL

Starmont Community School District serves the areas of **ST**rawberry, **AR**lington, and **LaMONT**. Starmont has first class facilities along with an excellent education system emphasizing academics, the arts, and athletics. For more information on the school visit their website at www.starmont.k12.ia.us or call them at 563-933-2238.

CHURCH

There are 5 churches located in town or rural Strawberry Point:

Community Bible Church 933-2043
Emmanuel Lutheran Church 933-4518
St. Mary's Catholic Church 933-6166
St. Sebald Lutheran Church 933-6127
United Methodist Church 933-4746

MISCELLANEOUS INFORMATION

Basic services in the community include a post office, 2 banks, medical clinic, chiropractic office, pharmacy, café, floral shop, newspaper office, grocery store, hardware store, lumber center, service station and convenience store among many other businesses. Big-City services are not far away. Strawberry Point is within 1 ½ hours of Dubuque, Cedar Rapids, and Waterloo. Visit our complete business listing at

<http://www.strawberrypoint.com/business.htm>

For your convenience these services are available at City Hall during regular hours: notary service, fax machine, and copy machine. Building permits are required before any new construction or alterations take place to a property. The same guidelines hold true for any water or sewer construction or for building demolition. Applications can be obtained online at http://www.strawberrypoint.com/city_papers/Forms.htm or at City Hall.

Strawberry Point offers citizens a “Berry nice place to live” and we look forward to having you join us.

**CITY OF STRAWBERRY POINT
APPLICATION FOR UTILITY SERVICE**

Today's Date _____ Start Service Date _____

Name _____ Soc. Sec. # _____ DOB _____

Name _____ Soc. Sec. # _____ DOB _____

Email Address _____ Paper bill or E-Bill? _____

Service Address _____ Mailing Address _____

Own ____ Rent ____ Name of Landlord _____

Home Phone _____ Cell Phone _____

Employer _____ Phone _____

Employer _____ Phone _____

No. of Persons in Household _____

Have you ever had service with this utility before? _____ If so, when? _____

May we obtain a credit reference from a previous address? _____

Previous Address _____

I (We) hereby apply for utility services for the premise listed above pursuant to the rules of the utilities. I acknowledge that all statements given above are honest and accurate to the best of my knowledge. I agree to pay for all bills provided to me by the City of Strawberry Point. If I fail to pay bills on a timely basis, I understand that utility services may be discontinued. I understand that the deposit will be retained by the City of Strawberry Point for 12 months or until 12 consecutive months of timely payments whichever is longer.

Deposit Amount _____ Date Paid _____

Signature _____ Signature _____

A copy of the utility's ordinances are available for inspection in our office. These rules are subject to change from time to time.

111 Commercial PO Box 279
Strawberry Point, IA 52076
Ph. 563-933-4482 Fax: 563-933-4012
cityclerk@strawberrypoint.com

City of Strawberry Point

111 Commercial St.
P.O. Box 279
Strawberry Point, IA 52076

Utility Account
Automatic Bank Withdrawal Form

Date _____

I hereby authorize the City of Strawberry Point to take my monthly utility bill out of my bank account. I understand this transaction will occur on the 15th day of the month, or the closest business day to the 15th.

City Utility Account # _____

Customer Signature _____

Please attach voided check or saving deposit form.

Check one:

Checking _____ Bank _____ Account # _____

Routing # _____

Savings _____ Bank _____ Account # _____

Routing # _____

Credit Card Authorization Form

City of Strawberry Point
PO Box 279
Strawberry Point, IA 52076-0279
563-933-4482

Name on Card: _____
Billing Address: _____
Phone No: _____ Home _____ Work _____ Cell _____
Email: _____

Please note that we take **Visa, Mastercard or Discover** only!!

Credit Card #: _____
Credit Card Type: _____ VISA _____ MASTERCARD _____ DISCOVER
Expiration Date: _____
Three Digit Security Code: _____
Personal City Password: _____

- Per Call Basis (One-time charge) or
- Recurring Charge

I authorize the City of Strawberry Point to charge my credit card for services provided. In the event I should need to authorize the payment over the phone I will be able to provide the City with my name, city account number (if applicable), and Personal City Password as set forth above.

X _____
Signature

INSTRUCTIONS:

All information in this form must be filled out and returned to the address above before over the phone authorization for credit card payment will be accepted. The three digit security code may be found on the back of your card, usually on the signature line. The Personal City Password is any unique password set by you and will be asked for any time you want to make an over the phone payment. Please check if this is a case-by-case charge or if this will be a recurring charge (such as monthly utility bill). You may also fax this form back to the City of Strawberry Point, Attn: Liz at 563-933-4012.

FOR OFFICE USE ONLY:

Date Received: _____

Customer Account # (if applicable): _____

**Please see attached document for dates and descriptions of actual transactions.